

Federal Government Offices/Agencies

U.S. Consumer Product Safety Commission

4330 East West Highway
Bethesda, MD 20814

301-504-7923

800-638-2772 Toll free consumer hotline

301-504-0124 Fax

info@cpsc.gov

www.cpsc.gov

This agency handles consumer claims of hazardous products.

Department of Energy

1000 Independence Ave., SW
Washington, DC 20585

800-342-5363

202-586-4403 fax

The.Secretary@hq.doe.gov

www.energy.gov

This agency handles complaints on energy-saving devices for home, auto, etc.

Environmental Protection Agency (EPA) - FOR MISSOURI

US EPA Region 7
Office of External Programs
901 N. 5th Street

This agency controls and monitors air, water, solid waste, toxic substance and radiation pollution. They can investigate

<p>Kansas City, KS 66101 800-223-0425 (913)551-7003 (913)551-7066 fax www.epa.gov/region7</p>	<p>reports of pollution and can act to get it stopped.</p>
<p>Environmental Protection Agency (EPA) – FOR ILLINOIS US EPA Region 5 77 W. Jackson Blvd. Chicago, IL 60604 312-353-2000 800-621-8431 http://www.epa.gov/region5</p>	<p>This agency controls and monitors air, water, solid waste, toxic substance and radiation pollution. They can investigate reports of pollution and can act to get it stopped.</p>
<p>Federal Communications Commission (FCC) 445 12th Street SW Washington, DC 20554 888-225-5322 Toll free general info 866-418-0232 Fax fccinfo@fcc.gov www.fcc.gov</p>	<p>This agency regulates the radio, TV, wireless, cable and satellite industries. It accepts complaints on interference of commercial media and broadcasts. It also handles complaints against broadcast companies and their offices.</p>

<p>Federal Information Center 800-333-4636 www.info.gov</p>	<p>Consumers may contact this agency to determine the appropriate federal agency to contact for a particular problem.</p>
<p>U.S. General Services Administration Office of Citizen Services and Communications 1800 F Street; NW Washington, D.C. 20405 800-333-4636 www.firstgov.gov</p>	<p>Here you can find out which government office can address your concerns, and find direct links to relevant information and services.</p>

<p>Federal Maritime Commission 800 North Capitol Street NW Washington, D.C. 20573 202-523-5863 202-523-5865 Hotline 202-566-0043 Fax oig@fmc.gov Inquiries@fmc.gov www.fmc.gov</p>	<p>This agency regulates all shipping commerce including cruise lines. It assists in reaching settlements regarding injury, discrimination and unsatisfactory service.</p>
<p>Federal Trade Commission (FTC) 600 Pennsylvania Avenue, NW Washington, DC 20580 202-326-2222 877-382-4357 Toll-Free 866-653-4261 (TTY) www.ftc.gov</p>	<p>This agency investigates reported violations of certain laws including the mail order rule, telemarketing rules, collection agency rules, etc.</p>
<p>Food & Drug Administration (FDA) – St. Louis 15 Sunnen Dr., Ste. 110 St. Louis, MO 63143 (314) 645-1167 (314) 645-2969 Fax</p>	<p>This agency inspects tanning equipment, medical devices, foods, drugs and cosmetics. Consumers may call to complain. (product number, lot number and manufacturer are</p>

<p>www.fda.gov</p>	<p>necessary. This information is found on the label).</p>
<p>Food & Drug Administration (FDA) – Regional Office 20 N. Michigan Ave., Room 510 Chicago, IL 60602 (312) 353-9400 (312) 886-1682 fax www.fda.gov</p>	<p>This agency inspects tanning equipment, medical devices, foods, drugs and cosmetics. Consumers may call to complain. (product number, lot number and manufacturer are necessary. This information is found on the label).</p>
<p>Internal Revenue Service (IRS) - Missouri Taxpayer Advocate Service 1222 Spruce St., Stop 1005-STL Room 10.314 St. Louis, MO 63103 (314) 612-4610 (877) 275-8271 (314) 612-4628 fax www.irs.gov/advocate</p>	<p>This is a program that provides an independent system to assure that tax problems, which have not been resolved through normal channels, are promptly and fairly handled. They are there to protect taxpayer rights and reduce tax problems.</p>

<p>Internal Revenue Service (IRS) - Illinois Taxpayer Advocate Service 3101 Constitution Dr., Stop 1005 SPD Springfield, IL 62704 217-862-6382 217-862-6373 Fax 877-777-4778 Toll-Free www.irs.gov</p>	<p>This is a program that provides an independent system to assure that tax problems, which have not been resolved through normal channels, are promptly and fairly handled. They are there to protect taxpayer rights and reduce tax problems.</p>
<p>Occupational Safety and Health Administration (OSHA) Kansas City Area Office 6200 Connecticut Avenue, Suite 100 Kansas City, Missouri 64120 (816) 483-9531 800-892-2674 Toll free in Missouri (816) 483-9724 fax www.osha.gov</p>	<p>Contact this agency about health and safety hazards on the job.</p>
<p>Occupational Safety and Health Administration (OSHA) St. Louis Area Office 911 Washington Avenue, Room 420 St. Louis, Missouri 63101 (314) 425-4249</p>	<p>Contact this agency about health and safety hazards on the job.</p>

<p>800-392-7743 Toll free in Missouri (314) 425-4289 fax www.osha.gov</p>	
<p>Occupational Safety and Health Administration (OSHA) Fairview Heights Area Office 11 Executive Drive, Suite 11 Fairview Heights, Illinois 62208 (618) 632-8612 (618) 632-5712 fax www.osha.gov</p>	<p>Contact this agency about health and safety hazards on the job.</p>
<p>U.S. Department of Housing and Urban Development (HUD) 451 7th Street S.W., Washington, DC 20410 (202) 708-1112 www.hud.gov</p>	<p>This office investigates discrimination in housing.</p>
<p>Drug Enforcement Agency (DEA) – St. Louis 317 S. 16th St. St. Louis, MO 63103 (314) 538-4600</p>	<p>Consumers can contact this agency if they allege that they were not given the correct number of prescription pills of a <i>controlled substance</i>.</p>

http://www.usdoj.gov/dea/contactus/stlouis_contact.html

They can contact the Board of Pharmacy for any non-controlled substances.