

Banks/Financial

<p>Missouri Division of Finance 301 W. High Street Room 630 P.O. Box 716 Jefferson City, MO 65102 (573) 751-3242 (573) 751-9192 fax finance@dof.mo.us www.missouri-finance.org</p>	<p>This agency handles complaints and questions about state chartered banks, mortgage brokers, collection agencies and financial institutions. Consumers may call or write.</p>
<p>Office of Banks and Real Estate 500 East Monroe Springfield, IL 62701 (217) 782-3000 (voice) (217) 524-6644 (fax) www.idfpr.com or www.obrelookupclear.state.il.us</p>	<p>This agency handles complaints and inquiries about state chartered banks, thrift and trust companies, real estate appraisers and pawnbrokers.</p>
<p>Comptroller of the Currency Administrator of National Banks MIDWESTERN DISTRICT <i>For Missouri</i> 2345 Grand Blvd., Ste. 700 Kansas City, MO 64108-2683 (816) 556-1800 www.occ.treas.gov</p> <p>CENTRAL DISTRICT <i>For Illinois</i> One Financial Plaza 440 South LaSalle Street, Suite 2700 Chicago, IL 60605 (312) 360-8800</p>	<p>This federal agency enforces laws and regulations regarding national banks. The agency will investigate consumer complaints regarding their services including interest rates and credit cards.</p>
<p>Office of Thrift Supervision (Division of the Department of the Treasury) 1700 G Street NW Washington, D.C. 20552 (202) 906-6000</p>	<p>This office handles complaints regarding Federal Savings & Loans and Federal Savings Banks.</p>

<p>Free Credit Report Annual Credit Report Request Service P.O. Box 105281 www.ots.treas.gov Atlanta, GA 30348-5281</p>	<p>The three nationwide consumer reporting companies have set up one central website, toll-free telephone number, and mailing address through which you can order your</p>
<p>877-322-8228</p>	<p>Financial (loans) annual report</p>
<p>Anti-Predatory Lending Education Campaign Beyond Housing/Neighborhood Housing Services 4156 Manchester Ave. St. Louis, MO 63110 (866) 299-2899 www.beyondhousing.org meggleston@beyondhousing.org</p>	<p>Do not contact the three nationwide consumer reporting companies individually. The mission of the St. Louis Coalition to Promote Responsible Lending is to combat the effects of predatory lending by providing the Western states — Alaska, Arizona, California, Colorado, Hawaii, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, and Wyoming — education, legal services and loan products to vulnerable consumers of mortgage loans within the St. Louis region through a partnership of private, public and non-profit organizations. December 1, 2004. Call for: Educational programs that help people identify and avoid the use of predatory lending. Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin — organizations and individuals who can help. March 1, 2005.</p>
<p>Free Credit Report Annual Credit Report Request Service P.O. Box 105283 Atlanta, GA 30348-5283 (877) 322-8228 www.annualcreditreport.com</p>	<p>Consumers in the Southern states — Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, Oklahoma, South Carolina, Tennessee, and Texas — can order their free reports beginning June 1, 2005. Do not contact the Eastern states nationwide consumer reporting companies individually. Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, Vermont, Virginia, and West</p>
	<p>Virginia — the District of Columbia, Puerto Rico, and all U.S. territories can order their free reports beginning September 1, 2005.</p>